A letter from the CEO

The University of New Mexico Hospital (UNMH) is happy to announce the creation of a Patient and Family Advisory Committee (PFAC). We are recruiting members to be part of this committee. We hope you will to join us on this collaborative journey to serve you, UNMH patients, and our community better.

UNMH truly believes this committee will help build a stronger and healthier community. We want PFAC members to reflect our diverse community with people from different income levels, racial and ethnic backgrounds, health status and religion.

We invite you to become a PFAC member. Your voice will help our staff and health care providers understand the patient experience better. This important role will ensure patient and family voices are the foundation of how UNMH delivers care. We want to continue building a culture where all decisions are made with, and in the best interests, of our patients and their families.

Would you like to become a PFAC Member?

- Review the PFAC member requirements if you are interested in being a member.
- Please fill out and submit the attached application.
- Contact PFAC@salud.unm.edu if you need more information or have questions.

More Information About UNMH's PFAC

This committee is part of the UNMH Quality and Safety Division and promotes a culture supporting patient safety and the best care outcomes for patients. Our goal is to create a committee that will increase and improve partnership, communication and input from the community.

- PFAC will focus on inpatient hospital care. It will help us make better decisions in how our hospital delivers care and services.
- Members of PFAC will include our patients, family members, community leaders and health care professionals.
- PFAC member time commitment is around 1 to 3 hours monthly. Meetings will be in the evenings over Zoom or in-person when it is safe again.

We appreciate your interest in PFAC and look forward to working with you as we build a stronger patient-centered hospital community.

Sincerely,

Kate Becker

Kate Becker, UNM Hospital CEO